

## **COMPLAINT FORM**

For complaints made via www.sydneytafe.edu.au Reference Number

1.	Your details		
	Family Name: Given names:		
	Address:		
	Preferred contact phone no :		
	Email address:		
2	Are you a/an: (please tick)		
	,		
	Student (Student no): Potential/future student  Parent/Care giver (Student name):		
	Commercial Customer		
	Other (please specify):		
3.	Is the complaint about events at: (please tick and provide details)		
	A Sydney Institute campus: Course:		
	Other:		
4.	Have you discussed the matter with a staff member:		
	☐ Yes ☐ No – Go to Step 5		
	If yes, when? Who dealt with the matter?		
5.	Please provide details in the box below of the complaint, and the outcomes you are seeking: (You may wish to attached further information or additional pages)		
Sig	gnature:Date:/		
	ease send to <b>SI.complaints@tafensw.edu.au</b> , or TAFE NSW Sydney Institute, PO Box 707, Broadway SW 2007		
info of t	<b>Privacy Notice:</b> The information provided on this form will be used by Sydney TAFE to action your complaint. The information may be provided to the ICAC or the Ombudsman, or to the police for law enforcement purposes. The provision of this information is voluntary. It will be stored securely. You may correct any personal information provided at any time by contacting the person to whom you submit this form		

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Complaint form additional page/s	
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